Hospital Peer Review
2004 Index

Adverse events
- Are you doing enough to prevent infant deaths? SEP:128
- Can you prevent harmful staff from getting hired? APR:55
- Incident evaluations aid voluntary reporting, NOV:157
- Killer practitioners: What can you do to stop them? MAR:39
- Prevent infant abductions with FMEA processes, JUN:77
- Project aids rural hospitals in drug error reporting, MAY:65

Centers for Disease Control and Prevention
- Simple methods improve hand-washing compliance, APR:50

Centers for Medicare & Medicaid
- Bill would increase CMS' authority over JCAHO, OCT:137
- CMS and JCAHO quality measures now are the same: Will that save you time? NOV:149
- CMS publishes quality survey tool, MAR:38
- Don't overlook COPs during mock surveys, NOV:154
- Measures help surveyors compare hospitals, MAR:32

Clinical issues
- Dramatically reduce your surgical infection rates, AUG:111
- Key roles to reduce surgical infections, AUG:112
- Program helps patients who take anticoagulants, FEB:21
- Raise the bar for stroke care certification program, JUL:101

Core measures
- Assess the quality of your core measure data: What you find may be surprising, FEB:17
- CMS and JCAHO quality measures now are the same: Will that save you time? NOV:149
- Impress Joint Commission and public with dramatic core measure results, MAY:61
- Use tools to improve core measure results, FEB:20

Data management
- Check out these web sites for risk-adjusted MEDPAR data, APR:49
- Handling data: Concurrent vs. retrospective approach, SEP:121
- Statistical techniques for analyzing patient satisfaction data, JUN:87
- What to do if physicians dispute your data, JAN:11

Discharge planning
- *Discharge Planning Advisor:* Care program incorporates office-based CM approach, JUL:95
- *Discharge Planning Advisor:* Clinic serves as a model for care of the uninsured, OCT:139
- *Discharge Planning Advisor:* Do you offer a choice on home care services? JAN:7
- *Discharge Planning Advisor:* Successful CM program gets JCAHO approval, APR:51
- Hospitals seeking SNF beds think creatively, JAN:9
- Research to separate DP outcome, process goals, JUL:97
- Uninsured cases increase in number, complexity, OCT:141

FMEAs
- FMEA barriers to success, JAN:14
- Prevent infant abductions with FMEA processes, JUN:77
- The Quality-Co$t Connection: Get more out of your FMEAs, JAN:13
- The Quality-Co$t Connection: Worst practices used in conducting FMEA projects, Part 1, AUG:114
- The Quality-Co$t Connection: Worst practices used in conducting FMEA projects, Part 2, SEP:129

Hand hygiene
- Simple methods improve hand-washing compliance, APR:50

Infection control
- 2005 JCAHO standards feature analysis, action, JAN:6
- Involve key players to address infection control, FEB:26
- Simple methods improve hand-washing compliance, APR:50
- What JCAHO's new IC standards mean for you, JAN:5

Joint Commission
- 2005 JCAHO standards feature analysis, action, JAN:6
- 2005 National Patient Safety Goals are final, SEP:131
- A quick view of JCAHO's DSC certification, APR: 52
- Accreditation Field Report: Key aspects of a recent Joint Commission survey, AUG:110
- Accreditation Field Report: New survey lets you focus on safety, not standards, MAR:43

Need back issues? Call our order department at (800) 688-2421; inside Georgia (404) 262-7436. Copyright © 2004 Thomson American Health Consultants.

Accreditation Field Report: Staff preparation pays off during a JCAHO survey, JUL:94
Accreditation Field Report: Survey finds problems with nonurgent medications, NOV:155
Are you aggressively addressing ED crowding? JCAHO says you must, JUN:73
Are you complying with medical staff standards? SEP:122
Avoid disasters during your next JCAHO survey: Quality managers share secrets, JUL:89
Bill would increase CMS' authority over JCAHO, OCT:137
CMS and JCAHO quality measures now are the same: Will that save you time? NOV:149
Complying with JCAHO's read-back requirements, JUN:78
Controversial report puts JCAHO under scrutiny: Is survey process flawed? OCT:119
Cope with lack of control during new survey process, JAN:4
Discharge Planning Advisor: Successful CM program gets JCAHO approval, APR:51
Help pharmacists meet new medication standards, MAR:33
How to create and monitor your measures of success, OCT:138
Impress Joint Commission and public with dramatic core measure results, MAY:61
JCAHO panel to assist with cultural issues, OCT:148
JCAHO surveyors focus on life safety code compliance, OCT:144
JCAHO's anesthesia awareness alert is call to action, DEC:166
Joint Commission issues 2005 patient safety goals, JUN:84
Lessons learned: What to expect from Shared Visions — New Pathways, JAN:1
Measures help surveyors compare hospitals, MAR:32
PPR tool soon will be available continuously, NOV:156
Quality managers: Periodic performance review can be a powerful tool, AUG:105
Raise the bar for stroke care certification program, JUL:101
Resist the urge: Don't interfere with surveyors, JUL:93
Should you submit your PPR results to JCAHO? AUG:108
Try creative strategies for do-not-use abbreviations, NOV:152
Try these foolproof tips to be ready for JCAHO, MAY:63
Use tools to improve core measure results, FEB:20
What JCAHO's new IC standards mean for you, JAN:5
What quality managers are saying about JCAHO's new survey process, APR:45
You'll soon need to update your PPR every year, DEC:172
Your next survey will be customized; get ready for JCAHO's priority focus, MAR:29

Legal issues
Bill would increase CMS' authority over JCAHO, OCT:137
Coming patient safety law will have dramatic impact, DEC:172
Consider legal risks of sharing your quality data with public, DEC:165

Medical staff
Are you complying with medical staff standards? SEP:122
Program targets patient, physician satisfaction, JUN:80
What to do if physicians dispute your data, JAN:11

Medications
Accreditation Field Report: Survey finds problems with nonurgent medications, NOV:155
Help pharmacists meet new medication standards, MAR:33
Program helps patients who take anticoagulants, FEB:21
Project aids rural hospitals in drug error reporting, MAY:65

National Patient Safety Goals
2005 National Patient Safety Goals are final, SEP:131
Complying with JCAHO's read-back requirements, JUN:78
Joint Commission issues 2005 patient safety goals, JUN:84
New 2005 patient safety goals are here: Don't delay in developing strategies, OCT:133
Try creative strategies for do-not-use abbreviations, NOV:152
Why did 2005 safety goals omit bar coding? OCT:136

Patient education
Program helps patients who take anticoagulants, FEB:21

Patient safety
2005 National Patient Safety Goals are final, SEP:131
Coming patient safety law will have dramatic impact, DEC:172
Complying with JCAHO's read-back requirements, JUN:78
Electronic systems can promote safety, study says, FEB:23
Incident evaluations aid voluntary reporting, NOV:157

Joint Commission issues 2005 patient safety goals, JUN:84
Key roles to reduce surgical infections, AUG:112
Make these changes to improve safety, MAY:68
New 2005 patient safety goals are here: Don't delay in developing strategies, OCT:133
Patient Safety Alert: 'Safety culture' approach guides health system's efforts, OCT:Sup
Project aids rural hospitals in drug error reporting, MAY:65
Report, new measures link nursing care to safety, MAY:67
The Quality-Co$t Connection: Manage organizational fear, OCT:145
Try creative strategies for do-not-use abbreviations, NOV:152
Why did 2005 safety goals omit bar coding? OCT:136

Patient satisfaction
AHA survey shows hospital use rising, MAR:38
An evidence-based design reaps benefits for users, SEP:124
How to boost satisfaction rates: A tale of two EDs, SEP:124
Nurses play strong role in patient satisfaction, MAR:37
Patient Satisfaction Planner: Centralized schedulers are boon to efficiency, MAR:35
Patient Satisfaction Planner: Evidence-based design could help quality of care, SEP:123
Patient Satisfaction Planner: Key words, eye contact boost satisfaction scores, JUN:79
Patient Satisfaction Planner: Poor communication: Root of most patient safety ills, DEC:167
Patient Satisfaction Planner: Shift bidding: Hospitals see boost in staff morale, DEC:168
Program targets patient, physician satisfaction, JUN:80
Statistical techniques for analyzing patient satisfaction data, JUN:87
The Quality-Co$t Connection: Telling the patient satisfaction story, JUN:85

Peer review
Coming patient safety law will have dramatic impact, DEC:172

Performance measures
Assess the quality of your core measure data: What you find may be surprising, FEB:17
CMS and JCAHO quality measures now are the same: Will that save you time? NOV:149
Impress Joint Commission and public with dramatic core measure results, MAY:61
Measures help surveyors compare hospitals, MAR:32
Use tools to improve core measure results, FEB:20

Periodic performance review
PPR tool soon will be available continuously, NOV:156
Quality managers: Periodic performance review can be a powerful tool, AUG:105
Should you submit your PPR results to JCAHO? AUG:108
You'll soon need to update your PPR every year, DEC:172

Physician support
What to do if physicians dispute your data, JAN:11

Publicly reported data
Consider legal risks of sharing your quality data with public, DEC:165
Impress Joint Commission and public with dramatic core measure results, MAY:61
Publicly reported data on the rise: Act now to make it work to your advantage, DEC:161
Use tools to improve core measure results, FEB:20

Quality improvement
How to create and monitor your measures of success, OCT:138
The Quality-Co$t Connection: Applying the principles of process variation, FEB:24
The Quality-Co$t Connection: Are your care continuum linkages strong or weak? MAR:41
The Quality-Co$t Connection: Are your customers also partners in PI initiatives? APR:57
The Quality-Co$t Connection: Is your organization thinking lean? JUL:99
The Quality-Co$t Connection: Move from measurement to data intelligence, DEC:174
The Quality-Co$t Connection: Use Baldrige criteria to advance excellence, MAY:69

Research
Research to separate DP outcome, process goals, JUL:97

Salary survey results
2004 Salary Survey Results: Quality role is evolving from number cruncher to leader, NOV:1

Self-assessment
CMS publishes quality survey tool, MAR:38
Consumer and community participation self-assessment, APR:58
How to create and monitor your measures of success, OCT:138
PPR tool soon will be available continuously, NOV:156

Quality managers: Periodic performance review can be a powerful tool, AUG:105
Should you submit your PPR results to JCAHO? AUG:108

Sentinel events
Are you doing enough to prevent infant deaths? SEP:128
JCAHO's anesthesia awareness alert is call to action, DEC:166

Shared Visions — New Pathways
Accreditation Field Report: New survey lets you focus on safety, not standards, MAR:43
Cope with lack of control during new survey process, JAN:4
Lessons learned: What to expect from Shared Visions — New Pathways, JAN:1
Resist the urge: Don't interfere with surveyors, JUL:93
Try these foolproof tips to be ready for JCAHO, MAY:63
What quality managers are saying about JCAHO's new survey process, APR:45
Your next survey will be customized; get ready for JCAHO's priority focus, MAR:29

Staff education
Accreditation Field Report: Staff preparation pays off during a JCAHO survey, JUL:94

Staffing
Can you prevent harmful staff from getting hired? APR:55
Killer practitioners: What can you do to stop them? MAR:39
Team nursing improves staff morale, patient care, SEP:126
Work environment may hasten nurse retirement, NOV:Sup

Surgery
Dramatically reduce your surgical infection rates, AUG:111
JCAHO's anesthesia awareness alert is call to action, DEC:166
Key roles to reduce surgical infections, AUG:112